



June 8, 2018

Lockbox Address Change

Legal & General America's Lockbox processing has moved from Georgia to North Carolina. Rest assured, payments sent to the old Lockbox addresses will be forwarded to the new addresses for handling.

Banner Life

PO Box #71226

Charlotte NC 28272-1226

William Penn

PO Box #71227

Charlotte NC 28272-1227

Our bills have been updated to reflect the new addresses. Overnight payments should continue to be sent to the Frederick, MD address.

SmartAction & Walletron - As a reminder, customers should never miss a bill. Pay by phone, text reminders and digital wallet are here!

We've implemented a speech-driven payment system, powered by SmartAction. Customers can pay premiums using our existing 800.638.8428 toll-free number for Banner and 800.346.4773 for William Penn. Customers can also opt-in for text reminders, receive bill notifications, past due notifications, and have the ability to pay their premium via the text message. [Read more.](#)

Policy owners or payors will need to add the LGA pass to the wallet app on their smart phones. There are two apps, one for iPhones (Apple Wallet) and one for Androids (Google Pay). Digital wallet payment is not available on an iPad. [Read more.](#)
