



Long Term Care Premium Increases

Producer and Policyholder Resources

For Producers

Genworth PRO

genworth.com/pro

Helpful tools are available in the In-Force Rate Action section under the Policies tab, including:

- Rate action bulletins by state
- Agent summary letters
- Downloadable list of impacted policies
- Producer information

Producer Quote Tool

Accessible within individual policies on

genworth.com/pro

- Quote new premiums resulting from proposed coverage changes (Quotes for Stable Premium Option excluded)
- Save the quotes you generated
- Send quotes directly to policyholders
- An Online User Guide is included

NOTE: Quotes with the premium increase included are not available until after the policyholder's notification is mailed. Quotes run prior to the policyholder notification mailing will not be valid.

For Producers and Policyholders

Premium Increase Consumer Website

genworth.com/LTCpremiums

Information you can share directly with your clients:

- Why increases are needed
- General policyholder options
- The value of coverage
- Genworth's commitment
- FAQs

Call Us for Questions...

In-Force Rate Action Customer Service

877.710.0817

Stable Premium Option

800.883.1127

Long Term Care Insurance underwritten by

Genworth Life Insurance Company, Richmond, VA

Genworth Life Insurance Company of New York, Administrative Office: Richmond, VA